



## Terms of Service

These terms and conditions are considered to be understood by both parties. Hereinafter, wOOw represents the "Company" and all service users as "Customer", the customer must accept the terms and scope of responsibility of the company. Before using the following services.

1. In the event that the customer uses the service to order products with the company the company is only an intermediary for dealing with the foreign suppliers that the customer chooses. Does not take part in any responsibility or guarantee for supplier shop errors, such as products that are not like broken, wrong size, wrong size, wrong color, incomplete delivery, no refund, etc. The company is willing to serve as a means of demand only.
2. In the case that the customer uses the service to import with the company (Use only transportation) in case of problems with suppliers stores the company is not responsible for contacting or asking for problems with foreign stores.
3. In the event that the product is lost from transportation, the company is responsible for the actual product value.
4. The company reserves the right not to be responsible. In case of damaged ceramics, tiles, light bulbs and glassware, etc. Including the use of unsuitable packaging for the product
5. In the case of special and prohibited products If found to be secretly sent without notifying the company in case of seizure and various problems, customer is responsible for such damage. And the company is not responsible for any of complain.
6. In the event that the customer receives the product and found that the packaging is damaged, the product has fallen, the product has marks causing damage to the product due to transportation and random inspection of goods at the Bangladesh customs wOOw cannot be held responsible for this incident.

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7. w00w reserves the right to notify adjustments to the money rate and shipping cost without prior notice.
8. w00w reserves the right not to deliver products if your payment has not been fully received.
9. The company reserves the right to inspect products if necessary in order to identify and record product details.
10. The transit time is an average time. May be faster or slower than the company has notified. We do not guarantee any delays in the products. And can not be responsible in the event of product inspection Caught in natural disasters Or other events that the company can not control delay the product Not in time to sell according to the time specified by the customer.
11. After receiving the products, customers are recommended to carry out product inspections immediately. That the product has been complete and correct as accordance ordered or received incomplete or incorrect products customers need to notify w00w within 5 days from the date of receives the product.
12. In case the customer does not pick up the product within 15 days from the date of arrival to the Bangladesh warehouse, w00w reserves the right to sell/cease products in the market.

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